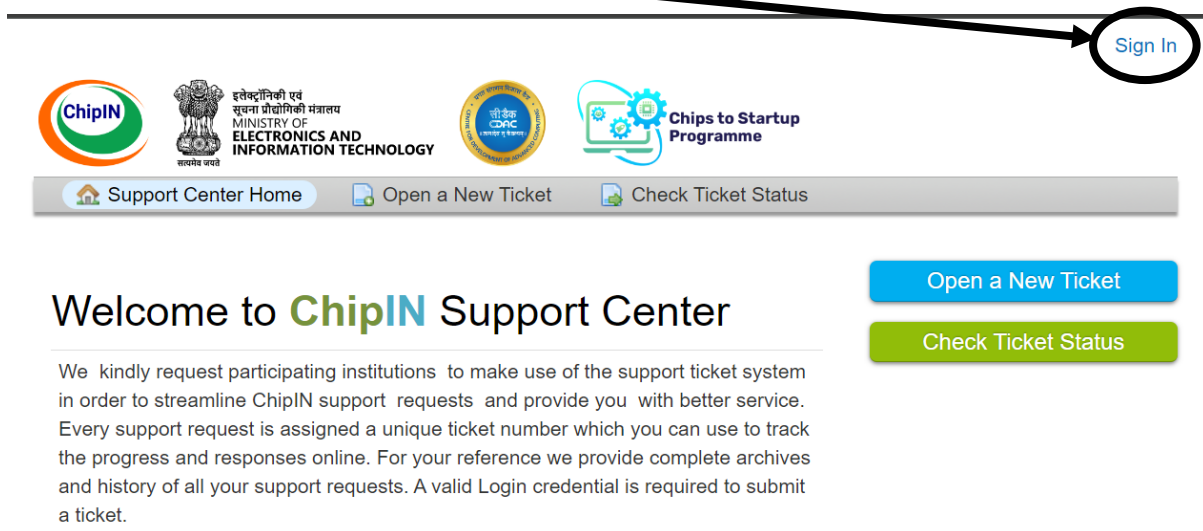


## Procedure for Requesting Centralized Access to Advanced FPGA Boards (AMD/Xilinx Alveo U55C and Versal VCK5000)

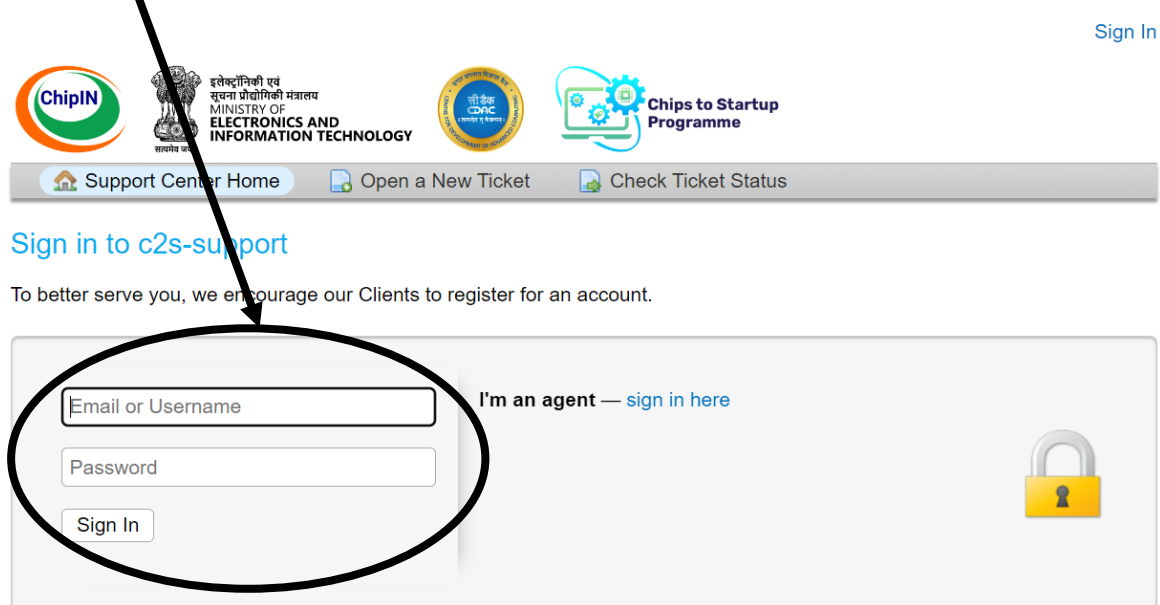
Step-1: Log into <https://chipin.cdacb.in/index.php>

- Click on Sign-in button



The screenshot shows the ChipIN Support Center homepage. At the top, there are logos for ChipIN, the Ministry of Electronics and Information Technology, and the Chips to Startup Programme. Below the logos is a navigation bar with links: Support Center Home, Open a New Ticket, and Check Ticket Status. The main heading is 'Welcome to ChipIN Support Center'. To the right of the heading are two buttons: 'Open a New Ticket' and 'Check Ticket Status'. Below the heading is a paragraph of text: 'We kindly request participating institutions to make use of the support ticket system in order to streamline ChipIN support requests and provide you with better service. Every support request is assigned a unique ticket number which you can use to track the progress and responses online. For your reference we provide complete archives and history of all your support requests. A valid Login credential is required to submit a ticket.'

- Sign into [chipin.cdacb.in](https://chipin.cdacb.in) using login credential provided to the Institute

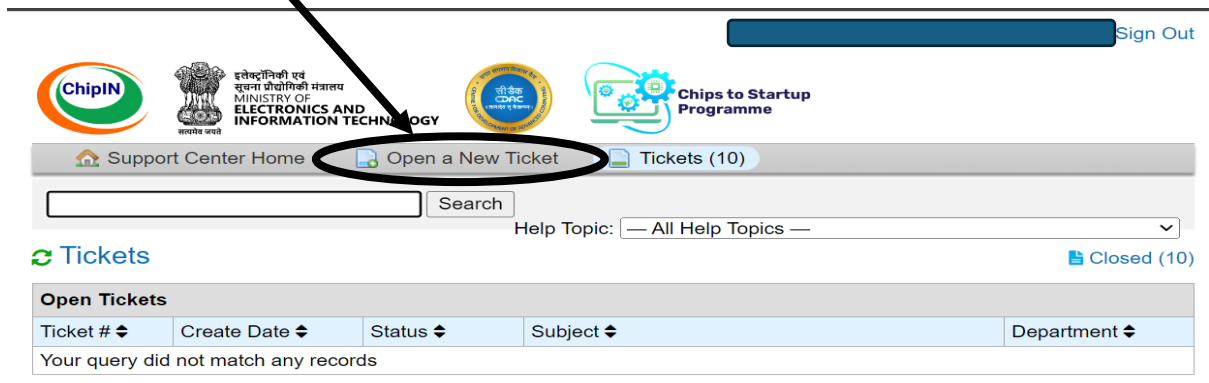


The screenshot shows the login page on [chipin.cdacb.in](https://chipin.cdacb.in). At the top, there are logos for ChipIN, the Ministry of Electronics and Information Technology, and the Chips to Startup Programme. Below the logos is a navigation bar with links: Support Center Home, Open a New Ticket, and Check Ticket Status. The main heading is 'Sign in to c2s-support'. Below the heading is a paragraph of text: 'To better serve you, we encourage our Clients to register for an account.' Below the text is a login form with two input fields: 'Email or Username' and 'Password'. To the right of the input fields is a link: 'I'm an agent — sign in here'. Below the input fields is a 'Sign In' button. To the right of the 'Sign In' button is a yellow padlock icon.

If this is your first time contacting us or you've lost the ticket number, please [open a new ticket](#)

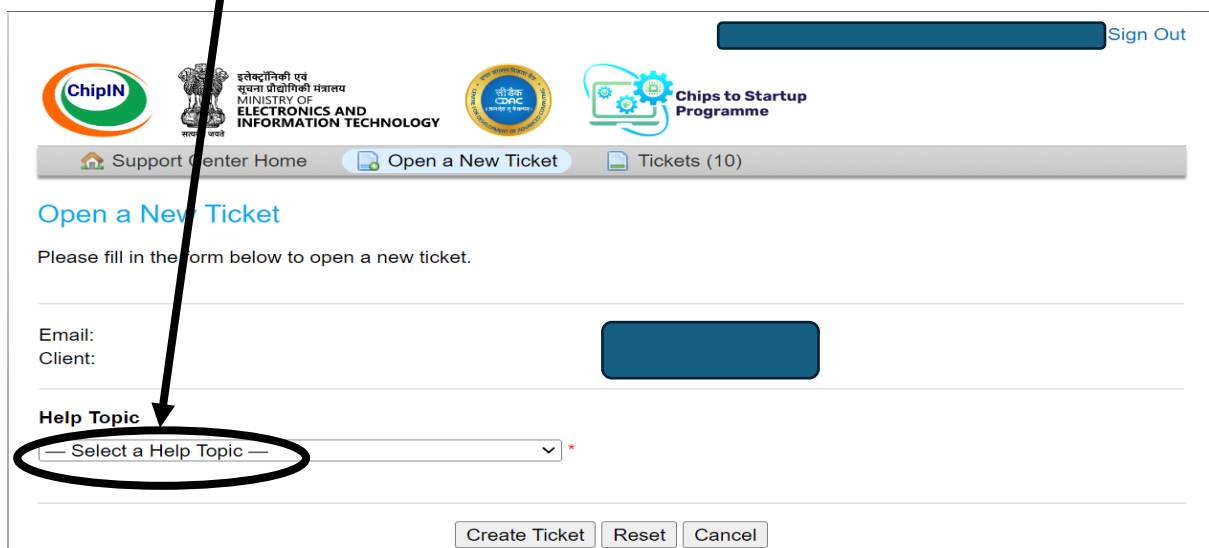
Step-2: Create a new ticket requesting access to either one or both FPGA boards.

- Open a new ticket



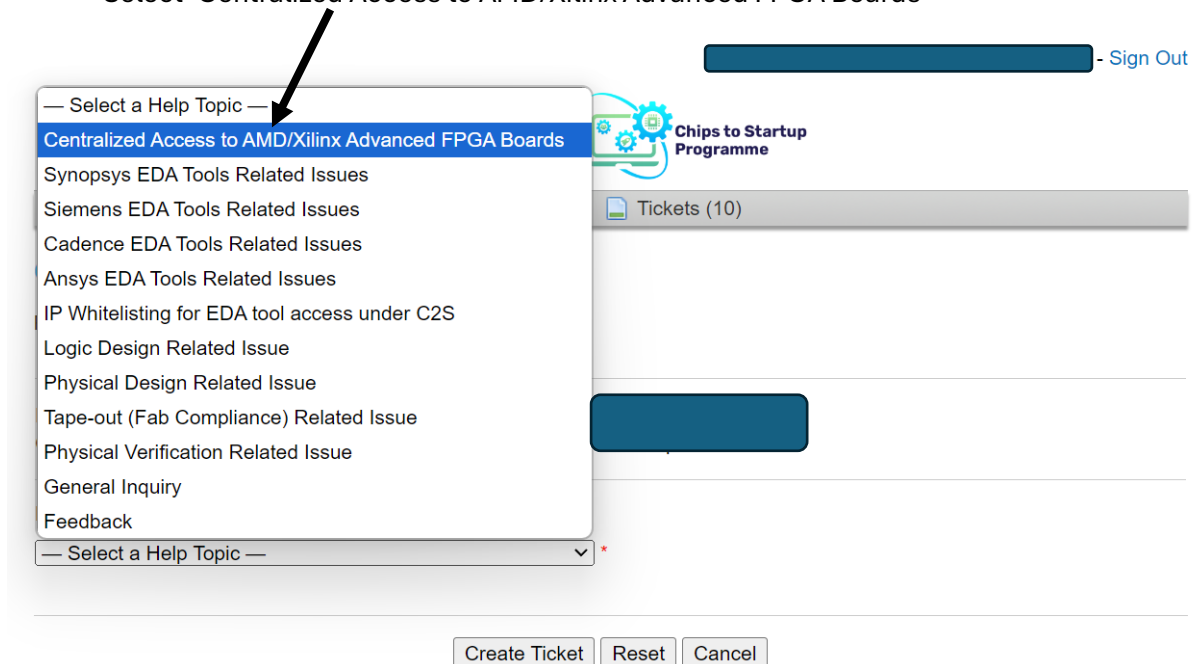
The screenshot shows the 'Support Center Home' page. At the top, there are logos for ChipIN, the Ministry of Electronics and Information Technology, and the Chips to Startup Programme. A navigation bar contains 'Support Center Home', 'Open a New Ticket' (highlighted with a red circle and an arrow), and 'Tickets (10)'. Below the navigation bar is a search bar and a 'Help Topic' dropdown menu. The main content area is titled 'Tickets' and shows a table for 'Open Tickets'. The table has columns for 'Ticket #', 'Create Date', 'Status', 'Subject', and 'Department'. The message 'Your query did not match any records' is displayed below the table.

- Click on Select a Help Topic



The screenshot shows the 'Open a New Ticket' form. The title 'Open a New Ticket' is at the top. Below it, the text 'Please fill in the form below to open a new ticket.' is displayed. The form has fields for 'Email: Client:' and a 'Help Topic' dropdown menu. The 'Help Topic' dropdown menu is highlighted with a red circle and an arrow. Below the form are buttons for 'Create Ticket', 'Reset', and 'Cancel'.

- Select 'Centralized Access to AMD/Xilinx Advanced FPGA Boards'



The screenshot shows the 'Open a New Ticket' form with the 'Help Topic' dropdown menu open. The dropdown menu is highlighted with a red circle and an arrow. The menu items are: 'Centralized Access to AMD/Xilinx Advanced FPGA Boards' (highlighted), 'Synopsys EDA Tools Related Issues', 'Siemens EDA Tools Related Issues', 'Cadence EDA Tools Related Issues', 'Ansys EDA Tools Related Issues', 'IP Whitelisting for EDA tool access under C2S', 'Logic Design Related Issue', 'Physical Design Related Issue', 'Tape-out (Fab Compliance) Related Issue', 'Physical Verification Related Issue', 'General Inquiry', and 'Feedback'. The 'Create Ticket', 'Reset', and 'Cancel' buttons are at the bottom.

- Enter the date on which you want access to the particular FPGA board or both boards.

## Open a New Ticket

Please fill in the form below to open a new ticket.

Email:  
Client:

### Help Topic

Centralized AMD/Xilinx high-end FPGA Boards Access ▾ \*

### Request for access to Alveo U55C or Versal VCK5000 AMD/Xilinx Development Boards

The institution must request access to the FPGA board on a specific date.

Request for Alveo U55C Development Board

(IST)

Request for Versal VCK5000 Development Board

(IST)

Create Ticket Reset Cancel

- Click on the calendar view and select the date

Support Center Home Open a New Ticket Tickets (10)

## Open a New Ticket

Please fill in the form below to open a new ticket.

August 2024							September 2024						
Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa
				1	2	3	1	2	3	4	5	6	7
4	5	6	7	8	9	10	8	9	10	11	12	13	14
11	12	13	14	15	16	17	15	16	17	18	19	20	21
18	19	20	21	22	23	24	22	23	24	25	26	27	28
25	26	27	28	29	30	31	29	30					

Today Done

(IST)

Request for Versal VCK5000 Development Board

(IST)

Create Ticket Reset Cancel

Step-3: After selecting the date, then click on 'Create Ticket'